

MCO AND DMO HOLIDAY STAFFING EXPECTATION

Please ensure that all staff are aware of the HHSC Holiday Schedule:

<http://www.hr.sao.texas.gov/Documents/Holidays/Holidays2017.pdf>

All MCOs/DMOs are expected to be open during regular business hours unless otherwise noted on the Holiday Schedule. Some MCOs have inquired about the expectation for Monday January 2, 2017. This is not a State-approved holiday and all MCOs/DMOs are expected to be open.